

2025 P1 Orientation Admin Matters



PARENTS GATEWAY



PARENTS GATEWAY



Parents Gateway

Step 1 - SingPass Registration and 2FA Setup

- SingPass 2-Step Verification (2FA) is required for on-boarding.
- If you have not registered for a SingPass or have not set up the 2FA, please visit the SingPass website(<https://www.singpass.gov.sg>), or scan the QR codes below to do so.
- Should you require further assistance, please contact SingPass Helpdesk at 6643-0555.

SingPass Registration	2FA Activation
	



Parents Gateway



Step 2 – Download Parents Gateway Mobile App

- Open the Apple App Store or Google Play Store app on your mobile phone.
- Search for the ‘Parents Gateway’ mobile app or scan the QR code below.
- Download and install the app onto your phone.
- Enable ‘Allow Notifications’ to receive push notifications.

Note: Supported OS Versions – Android 5.0 or later & iOS 9.1 or later



Parents Gateway



For Android



For iOS



Parents Gateway

- Step 3 – One-Time On-boarding

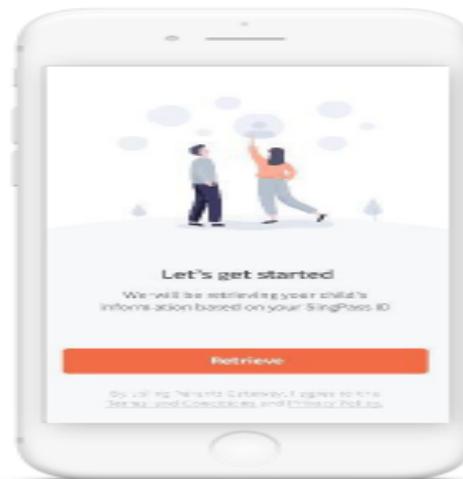
1. Tap on "Log in with SingPass"



2. Log in with your SingPass (2FA)

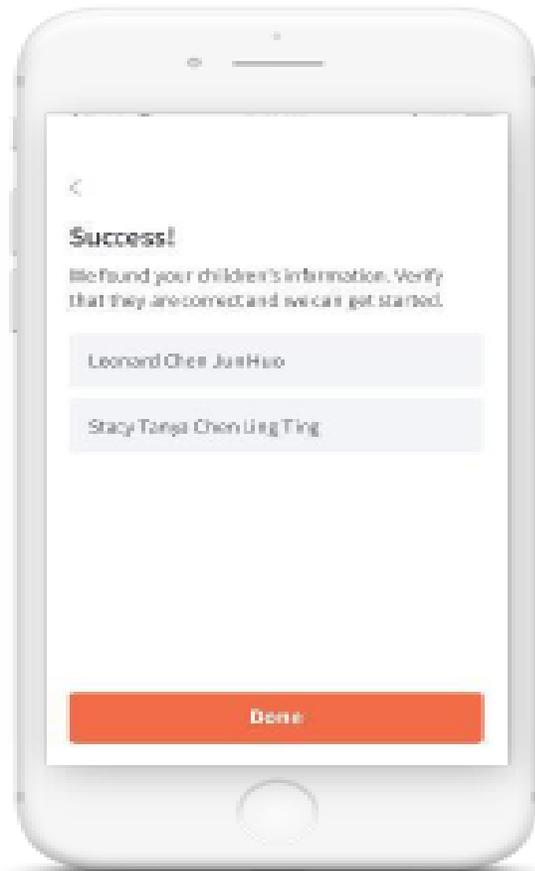


3. Tap on "Retrieve" to retrieve your child(ren)'s information

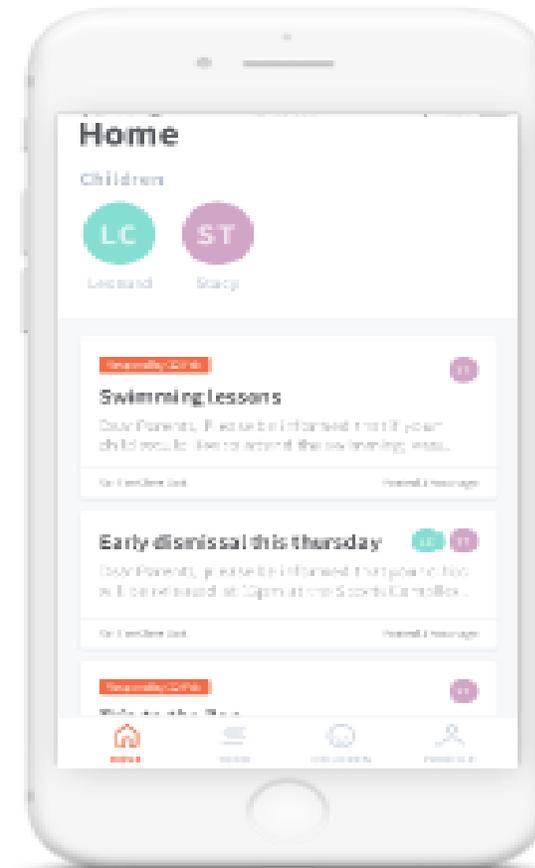


Parents Gateway

4. Tap on "Done" to complete on-boarding



5. You should see your child(ren)'s school announcements and activities (if any)

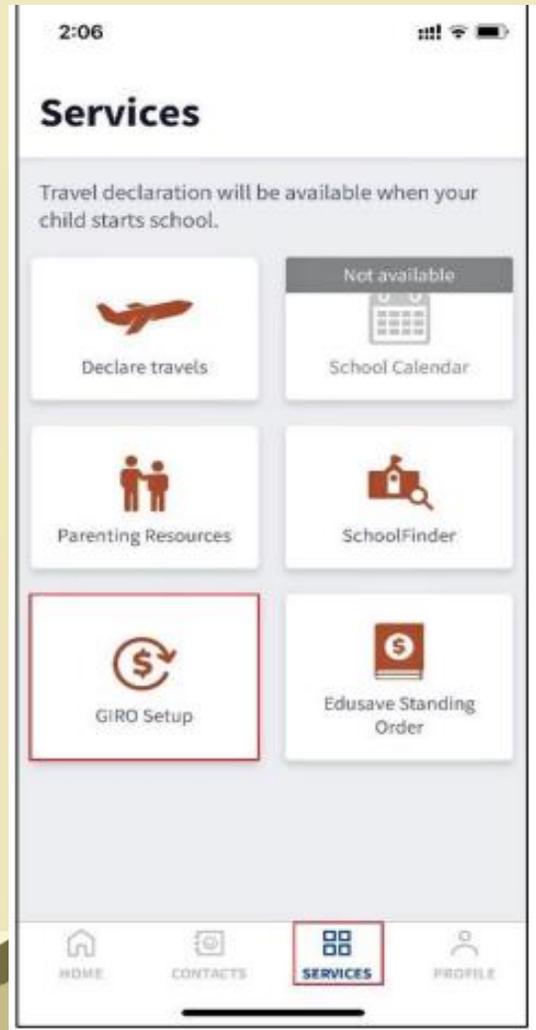


E-GIRO APPLICATION



eGIRO Application

(i) Parents Gateway App: - Tap the “Services Tab”, then - Tap the “GIRO Setup” icon.



(ii) Through MOE e-GIRO portal weblink

<https://www.moe.gov.sg/financial-matters/fees/egiro>

Or

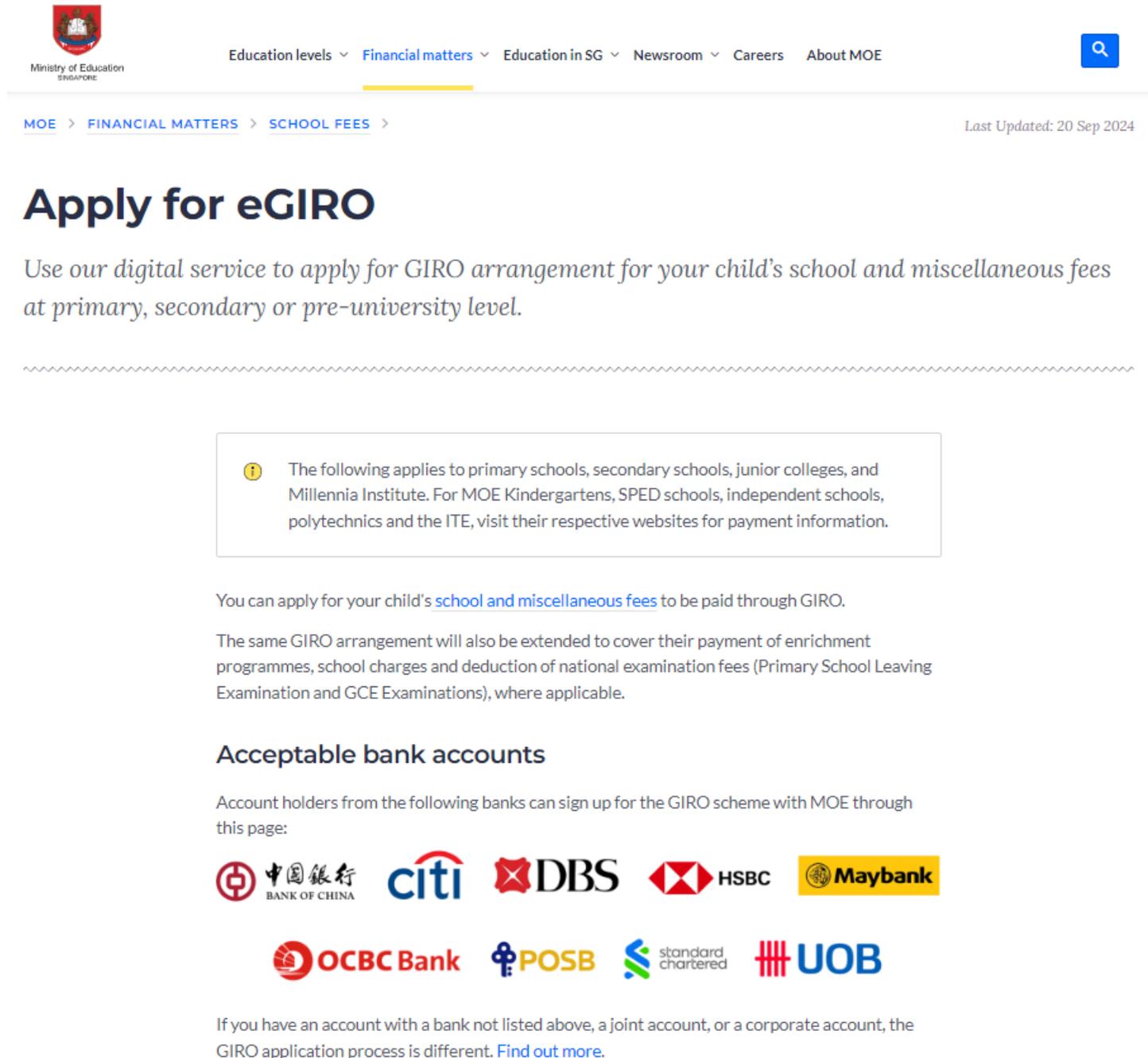
scan the following QR Code to apply:



<https://go.gov.sg/egiromoe>

eGIRO Application

- Regardless of which link you choose, you will see the following page:



The screenshot shows the MOE website page for eGIRO application. At the top left is the MOE logo and 'Ministry of Education SINGAPORE'. The top navigation bar includes 'Education levels', 'Financial matters', 'Education in SG', 'Newsroom', 'Careers', and 'About MOE'. A search icon is in the top right. Below the navigation bar is a breadcrumb trail: 'MOE > FINANCIAL MATTERS > SCHOOL FEES >'. The page title is 'Apply for eGIRO'. Below the title is a sub-header: 'Use our digital service to apply for GIRO arrangement for your child's school and miscellaneous fees at primary, secondary or pre-university level.' A dashed line separates the header from the main content. A yellow information icon in a box states: 'The following applies to primary schools, secondary schools, junior colleges, and Millennia Institute. For MOE Kindergartens, SPED schools, independent schools, polytechnics and the ITE, visit their respective websites for payment information.' Below this is a paragraph: 'You can apply for your child's school and miscellaneous fees to be paid through GIRO. The same GIRO arrangement will also be extended to cover their payment of enrichment programmes, school charges and deduction of national examination fees (Primary School Leaving Examination and GCE Examinations), where applicable.' The section 'Acceptable bank accounts' follows, with the text: 'Account holders from the following banks can sign up for the GIRO scheme with MOE through this page:'. Below this text are logos for Bank of China, Citi, DBS, HSBC, Maybank, OCBC Bank, POSB, standard chartered, and UOB. At the bottom, a paragraph states: 'If you have an account with a bank not listed above, a joint account, or a corporate account, the GIRO application process is different. Find out more.'

Ministry of Education
SINGAPORE

Education levels ▾ Financial matters ▾ Education in SG ▾ Newsroom ▾ Careers ▾ About MOE

MOE > FINANCIAL MATTERS > SCHOOL FEES >

Last Updated: 20 Sep 2024

Apply for eGIRO

Use our digital service to apply for GIRO arrangement for your child's school and miscellaneous fees at primary, secondary or pre-university level.

The following applies to primary schools, secondary schools, junior colleges, and Millennia Institute. For MOE Kindergartens, SPED schools, independent schools, polytechnics and the ITE, visit their respective websites for payment information.

You can apply for your child's [school and miscellaneous fees](#) to be paid through GIRO.

The same GIRO arrangement will also be extended to cover their payment of enrichment programmes, school charges and deduction of national examination fees (Primary School Leaving Examination and GCE Examinations), where applicable.

Acceptable bank accounts

Account holders from the following banks can sign up for the GIRO scheme with MOE through this page:

 中國銀行
BANK OF CHINA

 citi

 DBS

 HSBC

 Maybank

 OCBC Bank

 POSB

 standard chartered

 UOB

If you have an account with a bank not listed above, a joint account, or a corporate account, the GIRO application process is different. [Find out more.](#)

eGIRO Application



- Click the BLUE 'Apply for eGIRO' button. You will be redirected to a website hosted by DBS, the service provider for e-GIRO with MOE.
- Fill in your details
 - Applicant name,
 - applicant NRIC/FIN,
 - applicant email,
 - bill reference no,
 - account holder's name. All fields are mandatory
 - Select your preferred bank from the dropdown list.
- Read and accept the terms and conditions by checking the box.
- Click SUBMIT

[APPLY FOR EGIRO](#)



eGIRO Application



- You will be re-directed to your internet banking portal.
- Depending on your chosen bank, your application experience will differ.
- Please see the relevant pages for DBS, OCBC and UOB.



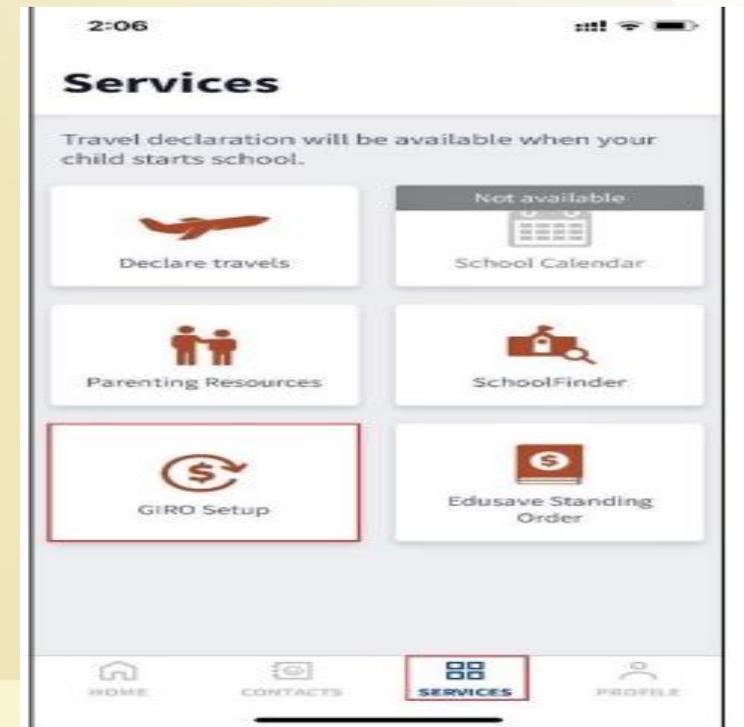
EDUSAVE APPLICATION

(for Singapore Citizen students only)



Edusave Application

- Every Singapore Citizen (SC) will have an Edusave account created automatically for them.
- To use the Edusave account, parents can log into Parents Gateway App: Tap the “Service Tab”, then – Tap the Edusave Standing Order



Edusave Application

- Submit an online Standing form via <https://form.gov.sg/5be24a1bb3f842000fdc4e59> with either parent's Singpass login.
- Or Scan the following QR Code:



<https://go.gov.sg/edusavemoe>



<https://www.moe.gov.sg/>



<https://www.fuhuapri.moe.edu.sg/>

